



May 14, 2018

Dana Wilson  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

CG DOCKET NO. 03-123

Dear Ms. Wilson,

Pursuant to the FCC's request, Delaware hereby supplements its previously filed TRS recertification application with the enclosed information.

I hereby certify that Delaware is in compliance to the rule sections noted in the Commission's follow up inquiry email.

If there are any questions regarding this filing, please contact me via the information below.

Sincerely,

Mark Cabry  
Delaware TRS Contract Administrator  
**302-739-9552**  
[Mark.cabry@state.de.us](mailto:Mark.cabry@state.de.us)

#### **64.604(a)(v) Mandatory Minimum Standards**

CAs answering and placing a TTY-based TRS or VRS call shall stay with the call for a minimum of ten minutes. CAs answering and placing an STS call shall stay with the call for a minimum of twenty minutes. The minimum time period shall begin to run when the CA reaches the called party.

*Consistent with the new requirement of 64.604(a)(1)(v), Sprint CAs answering or placing a STS call stays with the call for a minimum of twenty minutes.*

#### **64.606(d) Method of Funding**

Except as provided in §64.604, the Commission shall not refuse to certify a state program based solely on the method such state will implement for funding intrastate TRS, but funding mechanisms, if labeled, shall be labeled in a manner that promote national understanding of TRS and do not offend the public.

*Communications promoting understanding of Delaware Relay Service, such as surcharge on local telephone bill, are labeled in a manner that is respectful and does not offend the public. As such, Delaware Relay Service, in compliance with this requirement.*

#### **Section 64.5109 – Officer Compliance Certification**

Compliance Certification Attached





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Annual Section 64.5109 CPNI Certification

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I, Mark Cabry, certify acting as TRS administrator for the Delaware's Department of Technology & Information, principle representative on the Delaware Sprint Relay contract, that I have knowledge that Sprint Relay has established operating procedures that are adequate to ensure compliance with the Commission's TRS CPNI rules. (see 47C.F.R. 64.5101, et seq.)

Sprint Relay has filed their TRS CPNI certification that included details how their procedures ensure compliance with the requirements set forth in section 64.5101 through 64.5111 of the Commission's rules.

I am not aware of any instances in the past year in which the company, or its agents or subcontractors, used, disclosed, or permitted access to CPNI without complying with the approval procedures specified in the TRS Customer Proprietary Network Information Rules.

Sincerely,

A handwritten signature in black ink, appearing to read 'Mark Cabry', with a long horizontal flourish extending to the right.

Mark Cabry  
Delaware TRS Contract Administrator  
**302-739-9552**  
**[Mark.cabry@state.de.us](mailto:Mark.cabry@state.de.us)**